



Thank you so much!

To all staff

Thank you very much for
taking great care of
Nan. We very much
appreciate it.

Chuan

of family
xx

P.S.

When you have a spare moment
listen and you may hear a soft voice
saying WADY WADY.

Dear All,

On behalf of all the family we would just like to thank you for all the kind and caring attention that you gave to main - during her stay with you at Hlenwii

We will always appreciate and remember everything that was done for her!

Best Wishes

+ family x

Re Above Phone Call Received.
Thursday 28.5.15.



HENWICK GRANGE
Care Home

100 WILK SHAPTESBURY LANE, ST JOHN

I received a phone call on 28.5.15 in the morning
from the son of Mrs. S.C.

He stated he was phoning on behalf of the family as
they wished us to know how pleased they were with the
care and support his mother was receiving at Henwick Grange.

He stated that initially the family were concerned
she was being transferred from hospital to a nursing home
as they believed she would give up and pass away.

He stated the family are very pleased at the progress
their mother has made. She is now mobile again with
a Zimmer, eating and drinking reasonably well and enjoying
her meals.

They have acknowledged this is due to the staff
encouraging her independence, continuing to allow her to make
choices and follow her own routine, protecting her privacy
and dignity.

Thank you.